

# Kiwibank's Digital Boost Pledge.

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Kiwibank is committed to be the better banking alternative, a bank that provides real value for money, that has Kiwi values at heart and keeps Kiwi money where it belongs – right here in New Zealand.

## Our Digital Boost Alliance Community Pledge:

Since 2019, we have been working with the Digital Inclusion Alliance Aotearoa to bring free digital banking workshops to communities all around New Zealand through their Stepping UP programme which is delivered in libraries and community centres around the country; and DORA, providing digital on-road access via its mobile classroom.

As part of our commitment to the Digital Boost Alliance we pledge to continue to support the great work of [Digital Inclusion Alliance Aotearoa](#) and ensure that we reach as many communities as possible.

For a full schedule of Stepping UP Digital Banking workshops and DORA's schedule visit <https://steppingup.nz/>.

Kiwibank provides support to our customers directly via our [Support Hub](#) which has How to videos and guides for learning about internet banking, using our mobile app, and how to set up phone banking.

For people that would like 1:1 support we have a phone-based team of Digital Angels who will walk customers through the steps they need to feel confident with digital banking. Support can be requested [here](#).

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