

Turning our focus to rural

TUANZ Rural Connectivity Symposium

17 May 2023

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Telecommunications Commissioner



Key Deliverables

New Fibre Regime

Live from January 2022

Copper Withdrawal Code

Live from December 2020

111 Contact Code

Live from November 2020

Retail Service Quality

- Improvements to:
 - TDRS
 - Mobile Transparency
 - Broadband Marketing

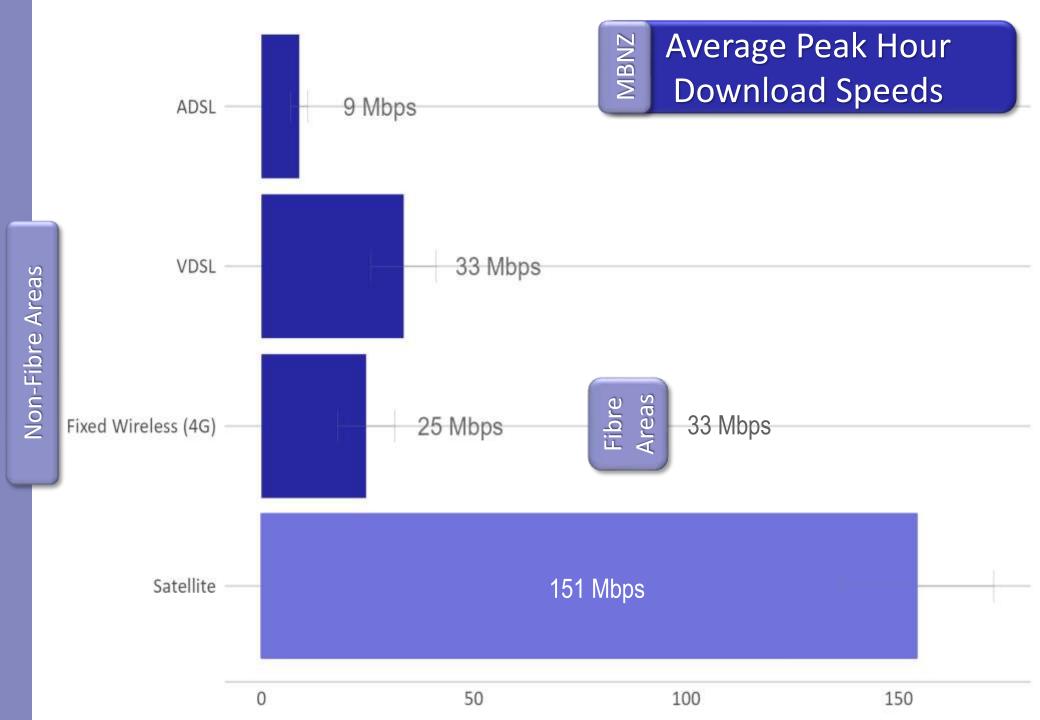
Market Monitoring

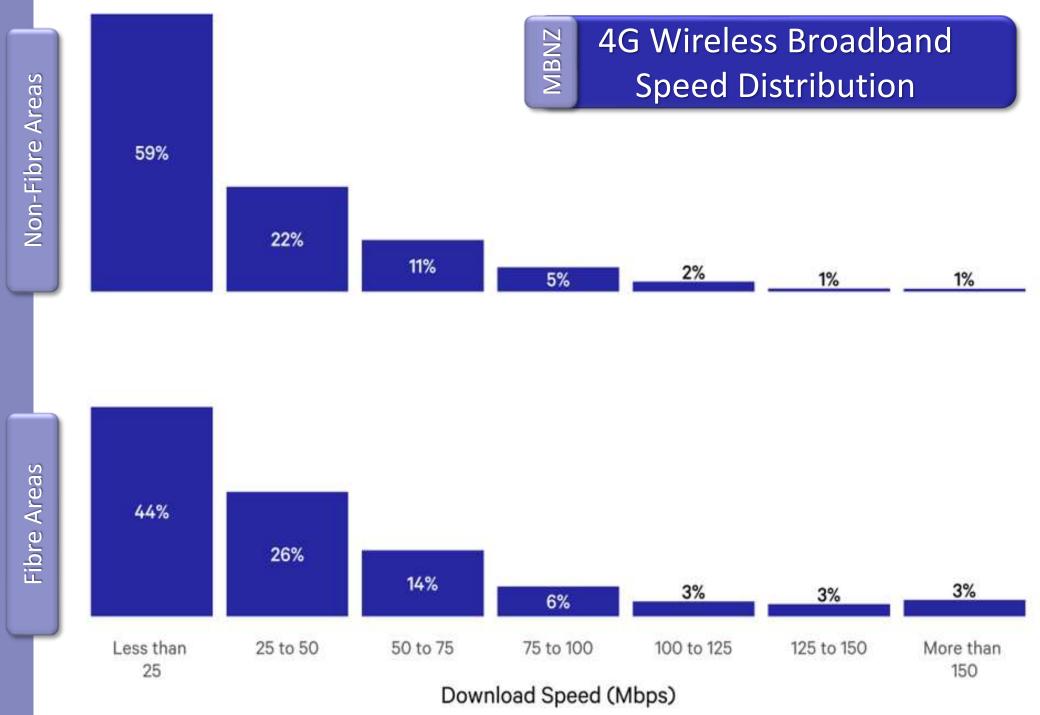
- Push into Rural:
 - MBNZ
 - Annual Monitoring Report
 - Rural Connectivity Study

SamKnows

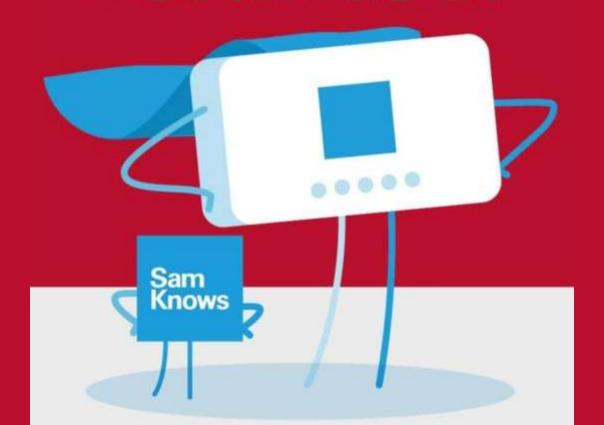
New Zealand broadband performance results







Become a broadband volunteer





2022 TELECOMMUNICATIONS MONITORING REPORT

Pūrongo Aroturuki Torotoro Waea 2022



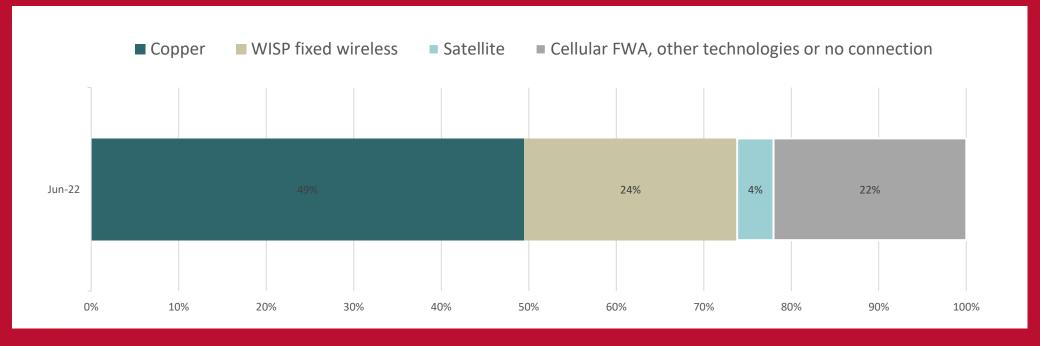
New structure:

- Urban connectivity at home
- Rural connectivity at home
- Connectivity on the move



Rural Technology Mix

- Copper connections fall below 50%
- Technology balance shifts to wireless
- Starlink grows from 1,900 to 12,000 customers





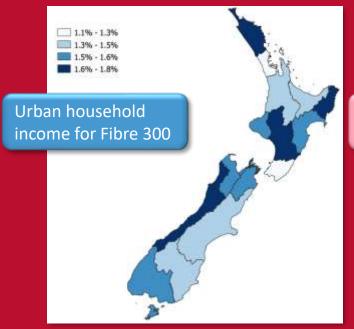
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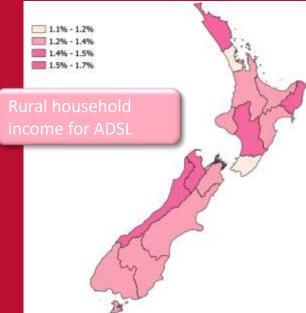
Pūrongo Aroturuki Torotoro Waea 2022

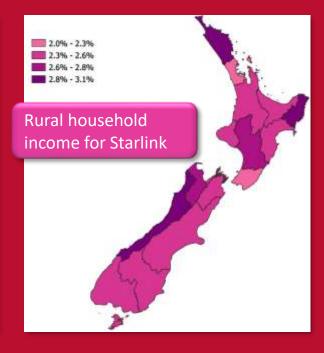


Affordability

- 1.8% of urban household income buys Fibre 300
- Same spend in rural only buys basic copper broadband
- 2-3% of rural household income is needed to buy high speed broadband









Telecommunications Rural Connectivity Study





Shifting Dynamics in Rural

Competition

Technology RBI Economics Expansion Disruption **Infrastructure** Service Consumer

Competition

Benefits



